



WELCOME

We are super excited that you will be joining us for an aerial adventure in 2020 and will be counting down the days!

Meanwhile we've created this little guide to keep you informed of each step of the process, so you can refer back to it at a later date.

Don't worry though, we don't expect you to remember it all and we send regular emails with extra information and reminders!

Siobhan & Tori

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What next?

We've compiled a handy checklist so you can keep track of what happens and when!

Pay Deposit	First step complete, awesome!	<input checked="" type="checkbox"/>
1 month after booking	We will send out confirmation that minimum numbers have been met when the booking deadline arrives (10th Nov).	<input type="checkbox"/>
4 months before	You may wish to pay in instalments or one lump sum - the choice is yours. Payment details are below and we will send monthly balance updates.	<input type="checkbox"/>
2 months before	Payment for the full amount needs to be complete before the 60 day deadline.	<input type="checkbox"/>
2 months before	Details of the allocated meeting time on Day 1 will be emailed to you.	<input type="checkbox"/>
1 month before	Your proof of travel insurance is now due. It is important your insurance covers you for all activities on the retreat - especially aerial.	<input type="checkbox"/>

PAYMENT

Payment should be made via bank transfer to:

Secret Circus Show Ltd
Account No.: 54913360
Sort Code: 77-95-04
Lloyds Bank

INTERNATIONAL TRANSFERS

IBAN: GB73LOYD77950454913360

BIC: LOYDGB21J89

92-94 Above Bar Street
Southampton, UK, SO14 7DT

Please ensure payment is made for the full amount due. Any transaction fees incurred must be covered by yourself.

Sahara

A fount of solitude and the desert of childhood imaginings, the Sahara Desert is like nowhere else on earth.

Lonely Planet



Language
Berber, Arabic &
French



Currency
Moroccan Dirham



Average Temp.
30°C



Transfers

Flights

After minimum numbers confirmation (see checklist) you can go ahead and book your flights and accommodation.

Flights should be booked to Marrakech Menara airport.

Airport code: RAK

Meeting Point

The meeting point on Day 1 will be outside Cafe de France in Jemaa el Fna main square. The time will be confirmed with you closer to the Escape, however it is usually around 7am.



There are plenty of accommodation options in the medina of Marrakech. We recommend staying close to the main square so that you can easily reach the meeting point in the morning.

Visa

British Citizens do not require a visa to enter Morocco. Up to date information can be found at gov.uk/foreign-travel-advice For other nationalities please check with the relevant authorities.

FAQs

I haven't received any emails from you?

First things first, check your Junk mail! Emails often end up in there so you may want to add us to your contacts. We send an email once a month. If you still can't see any, then get in touch!!

What time will pick up be?

To give you a general idea, it will be around 7 - 8am. Closer to the Escape, the driver will let us know more detailed timings.

Could you advise me where the other guests are staying?

We will be creating a private Facebook so you are able to get in touch with each other before the Escape. This would be a good place to discuss Riads and maybe even arrange to share a twin room!

What type of insurance do I need?

Travel insurance. But it must specifically include cover for aerial activities. If unsure about the level of cover provided we recommend that you call an insurance company to check.

What time will we arrive back in Marrakech?

Arrival back in Marrakech could be anytime around 18:00 to 21:00 so we recommend planning a stay in Marrakech to avoid any missed flight connections!

Got a question we haven't answered?

Drop us an email at any time!

Terms & Conditions

Aerial Escapes reserves the right to changes these terms and conditions at any time without prior notice.

Payment

- Until the deposit has been received, your place on the retreat is not confirmed.
- Deposits are non-refundable and non-transferable.
- The full balance is due 60 days prior to the retreat start date.
- Bookings which have not been paid in full by the deadline will be treated as a cancellation.
- No refunds or credit will be given for any parts of the retreat not attended by you the guest.

Cancellation

- Cancellations made 90 days or more before the retreat start date, will receive a refund of the full amount (minus the non-refundable deposit).
- Refunds will not be made for cancellations less than 90 days prior to departure.
- Aerial Escapes holds no responsibility for missed and delayed flights or missed transfers. No refunds or alternatives will be made for any part of the retreat not attended as a result.

Travel Insurance

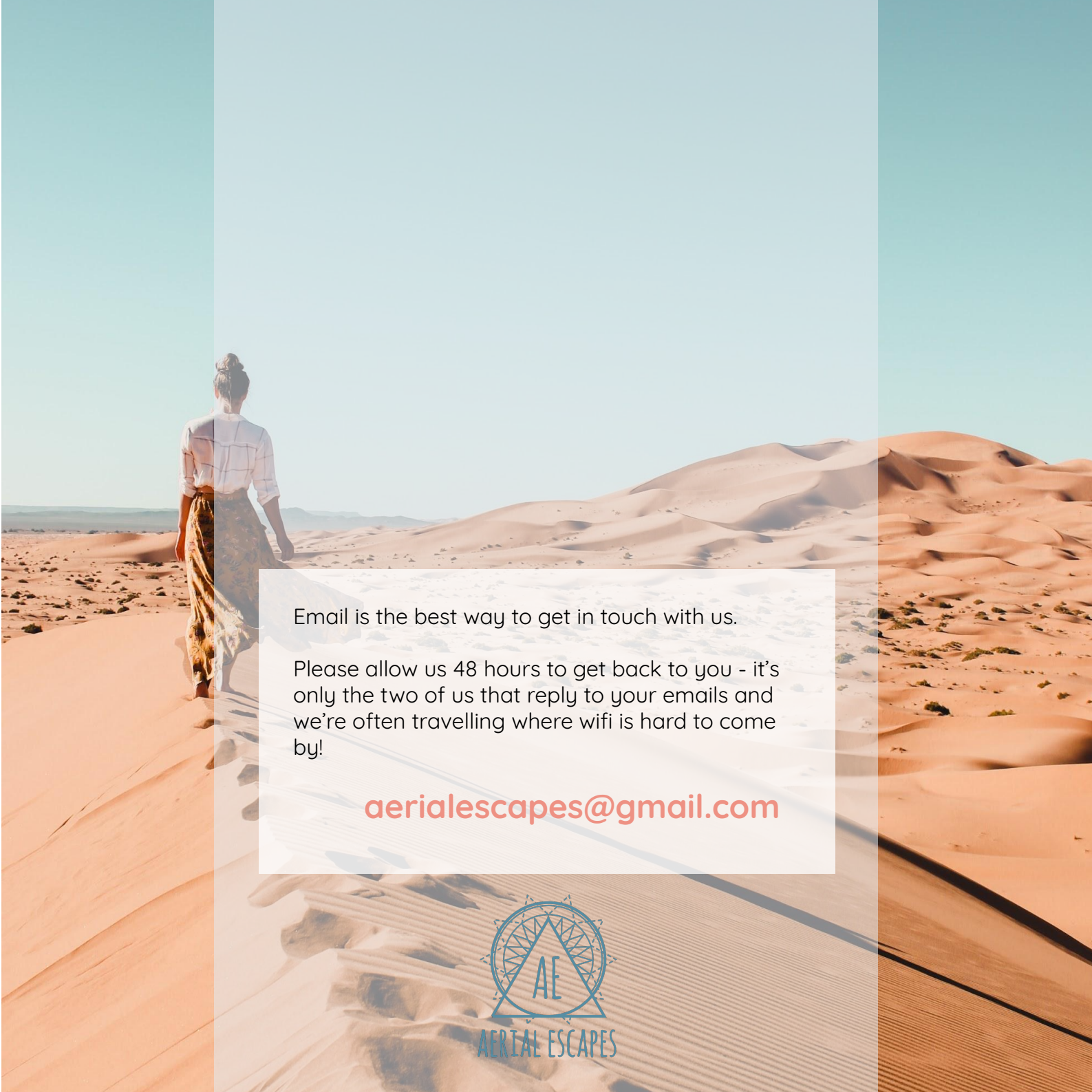
- It is your responsibility to organise appropriate travel and health insurance. You should ensure that your insurance has the relevant cover for you to participate in aerial classes, fitness activities and any other activities that may be included in the retreat you have chosen.
- Travel insurance is a requirement for all retreat attendees. Prior to the retreat, evidence of relevant insurance must be provided.

Minimum Numbers

- Retreats require a minimum of 6 students. The retreat will not go ahead if the minimum number is not met, and consequently all payments (deposit included) made to Secret Circus Show Ltd will be refunded. Your acceptance email will highlight the date for this decision.
- Aerial Escapes is not responsible for any additional costs incurred by you in the incidence that the retreat is cancelled; this includes flight tickets, loss of work and other expenses.

Refunds

- Aerial Escapes holds no responsibility for any disruption to the retreat activities due to factors outside our control i.e natural disasters, equipment lost in transit, etc. We will endeavour to provide alternatives where possible. If no alternative can be provided then a refund, of equal value to the cancelled activity, will be given.



Email is the best way to get in touch with us.

Please allow us 48 hours to get back to you - it's only the two of us that reply to your emails and we're often travelling where wifi is hard to come by!

aerialescapes@gmail.com

