

A E R I A L
E S C A P E S

WELCOME

We are super excited that you will be joining us for an aerial adventure in 2027 and will be counting down the days!

Meanwhile we've created this little guide to keep you informed of each step of the process, so you can refer back to it at a later date.

Don't worry though, we don't expect you to remember it all and we'll be in touch along the way with updates.

Siobhan & Tori

x

What next?

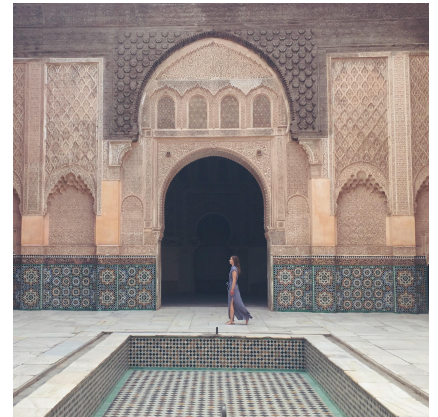
We've compiled a handy checklist so you can keep track of what happens and when!

Pay Deposit	First step complete, awesome!	☒
Early Bird Deadline	We will send out confirmation that minimum numbers have been met when the Early Bird offer deadline arrives. If you book after the Early Bird offer has expired, you can safely assume that this has already happened.	☐
3 months before	You may wish to pay the final instalment now. We will be sending you an email with the link to complete the payment.	☐
2 months before	Your flight details are now due. Airport transfers will be organised for you if your flight lands on day 1 and departs on day 5. Read on for more details about booking your flights.	☐
2 months before	Payment for the full amount needs to be complete before the 60 day deadline.	☐
1 month before	Your proof of travel insurance is now due. It is important your insurance covers you for all activities on the retreat - especially aerial.	☐

Marrakech

Prepare for your senses to be slapped. Marrakech's heady sights and sounds will dazzle, frazzle and enchant.'

Lonely Planet



Language
Arabic & French



Currency
Moroccan Dirham



Average Temp.
High 25°C
Low 11°C

Flights & Transfers

Flights

After minimum numbers confirmation (see checklist) you can go ahead and book your flights!

Flights should be booked to Marrakech Menara airport.

Airport code: RAK

Transfers

Airport transfers to and from the Riad are provided on day 1 and day 5 of the Escape.

Please note:

Check in is 3 pm on day 1

Check out 10 am on day 5

Visa

British Citizens do not require a visa to enter Morocco. Up to date information can be found at gov.uk/foreign-travel-advice

For other nationalities please check with the relevant authorities.

Alternative arrangements

If you plan on exploring Marrakech before, or are arriving on a different day, let us know and we will provide the Riad address. **(Please note the check in/out times in the Transfers section above.)**

FAQs

I haven't received any emails from you?

First things first, check your Junk mail! Emails often end up in there so you may want to add us to your contacts. We send an email once a month. If you still can't see any, then get in touch!!

What time should we aim to arrive on day 1?

Great question!
The ideal time is between 3pm and 4pm.
Our welcome meeting starts at 5pm and is followed by a class so you won't want to miss out.

Can I book extra nights before and after the Escape?

Unfortunately not. We book the Riad as a whole which means rooms aren't available outside of these dates. We can certainly help you with accommodation suggestions in the nearby area though!

What type of insurance do I need?

Travel insurance.
But it must specifically include cover for aerial activities.
If unsure about the level of cover provided we recommend that you call an insurance company to check.

What time should we plan to leave on day 4?

Check out is at 10 am but bags can be looked after at the Riad if needed.

Can I get a transfer to a different area of Marrakech?

Transfers are provided by the Riad and are only to/from the airport on the first and the last day.
For an additional cost, the Riad will provide alternative transport options.

Terms & Conditions

Aerial Escapes reserves the right to changes these terms and conditions at any time without prior notice.

Payment

- Until the deposit has been received, your place on the retreat is not confirmed.
- Deposits are non-refundable and non-transferable.
- The full balance is due 60 days prior to the retreat start date.
- Bookings which have not been paid in full by the deadline will be treated as a cancellation.
- No refunds or credit will be given for any parts of the retreat not attended by you the guest.

Cancellation

- Cancellations made 90 days or more before the retreat start date, will receive a refund of the full amount (minus the non-refundable deposit).
- Refunds will not be made for cancellations less than 90 days prior to departure.
- Aerial Escapes holds no responsibility for missed and delayed flights or missed transfers. No refunds or alternatives will be made for any part of the Retreat not attended as a result.

Travel Insurance

- It is your responsibility to organise appropriate travel and health insurance. You should ensure that your insurance has the relevant cover for you to participate in aerial classes, fitness activities and any other activities that may be included in the retreat you have chosen.
- Travel insurance is a requirement for all retreat attendees. Prior to the retreat, evidence of relevant insurance must be provided.

Minimum Numbers

- Retreats require a minimum number of bookings. The retreat will not go ahead if the minimum number is not met, and consequently all payments made to Aerial Escapes will be refunded. Your acceptance email will highlight the date for this decision.
- Aerial Escapes is not responsible for any additional costs incurred by you in the incidence that the retreat is cancelled; this includes flight tickets, loss of work and other expenses.

Refunds

- Aerial Escapes holds no responsibility for any disruption to the retreat activities due to factors outside our control i.e natural disasters, equipment lost in transit, etc. We will endeavour to provide alternatives where possible. If no alternative can be provided then a refund, of equal value to the cancelled activity, will be given.

Email is the best way to get in touch with us.

Please allow us 48 hours to get back to you - it's only the two of us that reply to your emails and we might be travelling where wifi is hard to come by!

aerialescapes@gmail.com



AERIAL
ESCAPES